

Greetings hiring manager, I'm a Marine Corps veteran with a servant leadership style and an accomplished customer-focused IT professional consultant with extensive healthcare, federal, local, and state experience who takes great pride in completing projects within scope and budget and I am very interested in learning more about the posted opportunity at your organization. I offer you the knowledge of a seasoned Customer Relationship Manager, (CRM) that have managed:

- * \$16 million annual budget while supervising a team of up to 75 to include vendors
- * Held title as CEO for a Microsoft Certified Solutions Provider, (MSP) for small to mid-sized companies
- * IT Manager of help desk, and vendor Supervisor in support of 4500 end users at 36 sites in 3 states of the Nation's largest Health Maintenance Organization, (HMO).
- * Is skilled at writing technical user manuals, policies, and service level agreements, (SLAs)
- * Certified on all levels of Scrum, including Agile Certified Scrum Master, (CSM)
- Lean Six Sigma recognized professional
- * Acknowledged as a Project management Professional, (PMP) certified, and a member of the prestigious 700,000-member Project Management Institute, (PMI) as required for PMP credentials. If you agree my background could benefit your company after reading my attached resume, I ask that you please consider my credentials as a candidate for an interview and contact me at (301)418-8832 or email marcus.senior@gmail.com.

Respectfully,

Marcus Senior